

# BCT IX Guide: Android™ Pairing to Signia app for Streaming



Your hearing aid(s) use two types of Bluetooth connections.

Bluetooth LE connects each hearing aid individually to the Signia app for remote control adjustments. Pairing is performed through the Signia app.

Bluetooth Classic connects your hearing aids for streaming calls and audio. Pairing is performed through your phone's Bluetooth menu.

Follow the simple steps below to pair the hearing aids for Signia app usage and streaming. These instructions are intended as general guidance, as menu details may vary between different Android phones.

## STEP 1

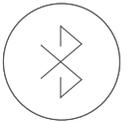
Download the Signia app (version 2.7.0 or later).



## STEP 2

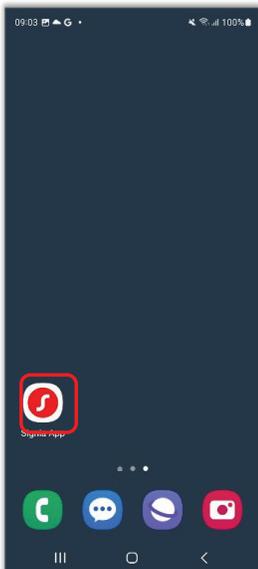
Turn your phone's Bluetooth on.

*Note: If your hearing aids are already paired to another device nearby, turn off the Bluetooth on that other device before starting the pairing process*



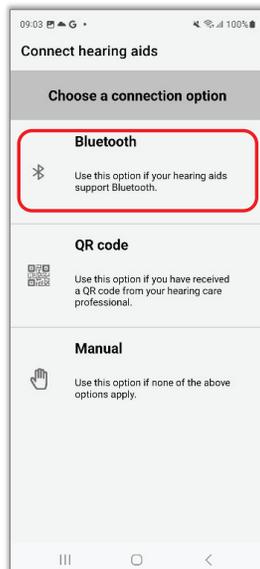
## STEP 3

Open the Signia app.



## STEP 4

Tap the Bluetooth pairing option.

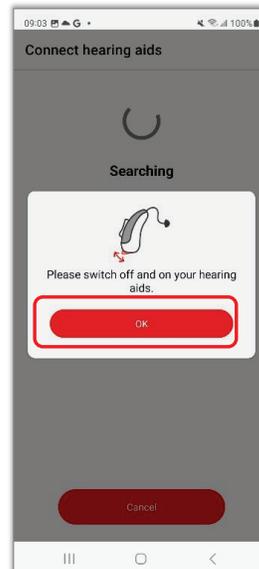


## STEP 5

Turn your hearing aids off and back on.

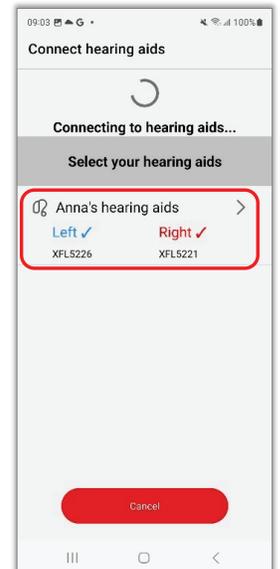
Place into charger for 5 seconds then remove. Green LED will illuminate, and the HA is ready to pair.

Tap **OK**.



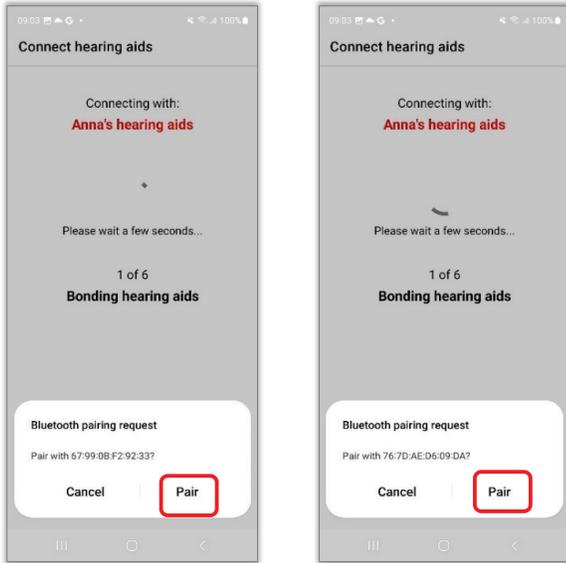
## STEP 6

When your hearing aids appear, tap their name to select.



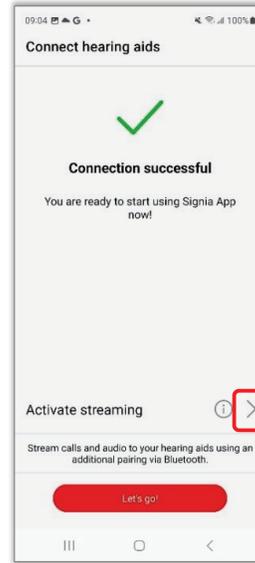
## STEP 7

A Bluetooth pairing request will appear — **tap Pair**. If you are pairing two hearing aids, a second request will appear a few seconds later — **tap Pair** again.



## STEP 8

The hearing aids are now paired to the Signia app. **Tap the arrow next to Activate streaming** to pair them for audio streaming.



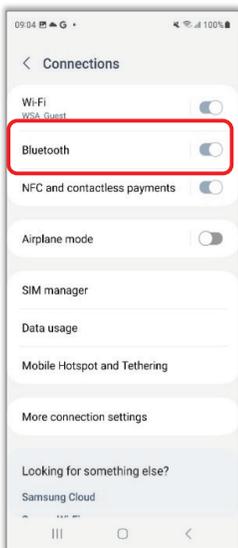
## STEP 9

**Tap Open smartphone settings** to directly open your phone's Settings menu.



## STEP 10

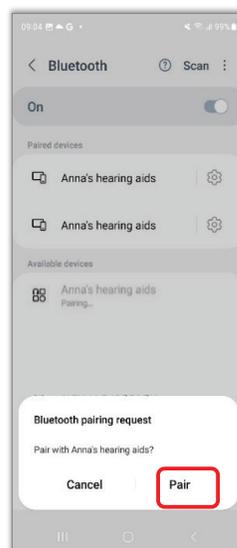
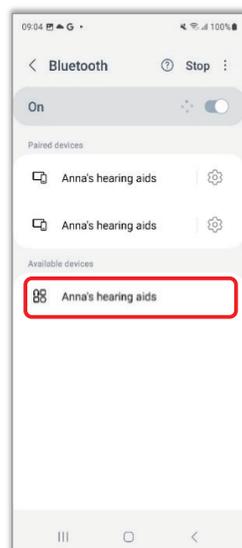
If needed, **Tap Bluetooth** to open the Bluetooth menu. **Turn your hearing aids off and back on** to put them in pairing mode.



## STEP 11

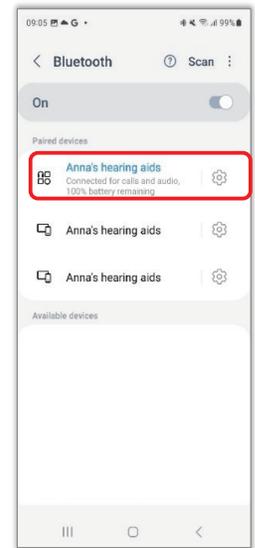
Your hearing aids will be listed under Paired Devices. These are the Signia app pairings, and you may see one or two listings depending on phone.

They will also be listed once under Available Devices (tap Scan if they are not). **Tap the available hearing aid**, then **tap Pair** when prompted – this will pair your hearing aids jointly for audio streaming.



## STEP 12

You are now ready to enjoy streaming audio to your hearing aids.



# BCT IX Guide: Switching Between Paired Devices



Your BCT IX hearing aids can be paired to multiple devices. The connection for streaming audio is only active for one device at a time. Here is how you can easily switch between different paired devices.

- **Signia app: Remote control adjustments**

The Signia app can be used at any time on any paired phone to make remote control adjustments (for example, change volume or listening program), with no additional step needed.

- **Streaming audio: Switching between paired devices**

Simply disconnect from the Bluetooth connection of one device and connect to the other device. *Note: You do not need to unpair/repair to the devices each time – see examples below.*

## EXAMPLE 1 Switching connection from an iPhone® to a computer

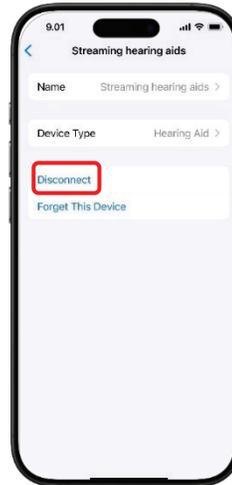
1. Disconnect your hearing aids from your phone by either one of these methods:

Turn off the Bluetooth on your phone.



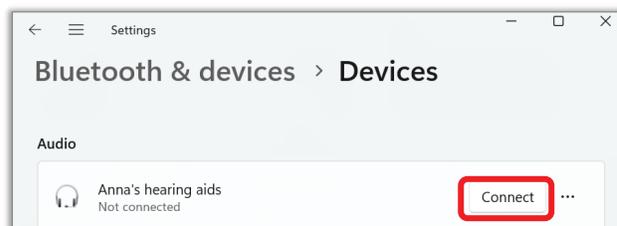
OR

In the phone's Bluetooth menu, tap the ⓘ icon next to the streaming hearing aid connection, and tap **Disconnect**.



In this example, the hearing aid with the streaming connection was renamed to make it easier to identify.

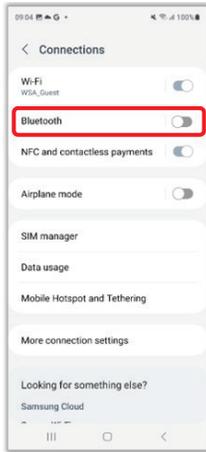
2. On your computer, open the **Bluetooth & devices** menu and click **Connect** next to your hearing aids.



## EXAMPLE 2 Switching connection from an Android™ phone to a computer

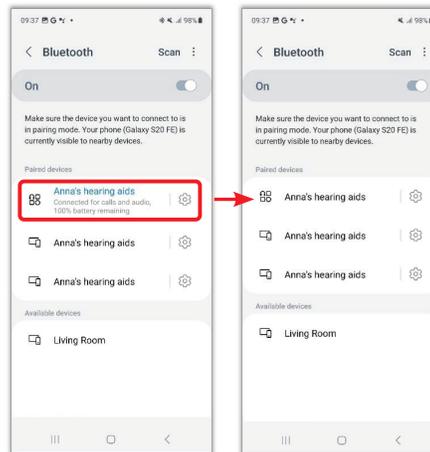
1. Disconnect your hearing aids from your phone by either one of these methods:

Turn off the Bluetooth on your phone.



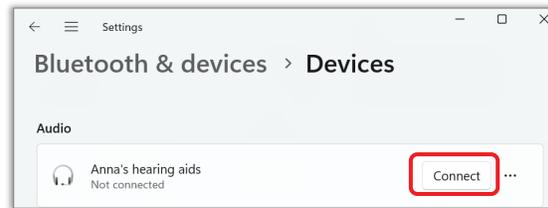
OR

In the phone's Bluetooth menu, open the **device details** and **disconnect** the streaming hearing aid.



In this example, tap the name of the hearing aids to toggle between connected and disconnected.

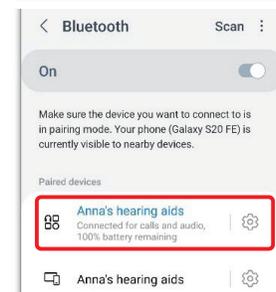
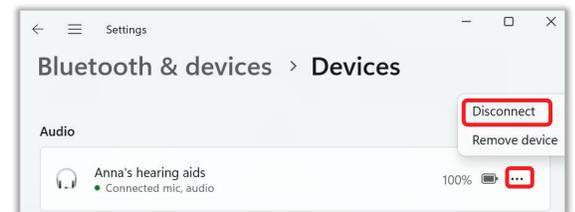
2. On your computer, open the **Bluetooth & devices** menu and click **Connect** next to your hearing aids.



## EXAMPLE 3 Switching connection from a computer to a phone

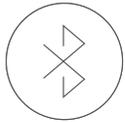
Disconnect from your computer:

1. Open the **Bluetooth & devices** menu on your computer.
2. Click the **three dots** to the far right of your hearing aid name.
3. Click **Disconnect**.
4. To reconnect your phone, open the **Bluetooth** menu on your phone.
5. Tap on the **name of the hearing aids** listed for streaming.



# BCT IX Guide: Pairing to iPhone® for Streaming

Bluetooth Classic connects your hearing aids for streaming calls and audio. Pairing is performed through your phone's Bluetooth menu.



## STEP 1

Turn your phone's Bluetooth on. *Note: If your hearing aids are already paired to another device nearby, turn off the Bluetooth on that other device before starting the pairing process*

## STEP 2

Open the phone **Settings** menu.

Tap **Bluetooth** to open the Bluetooth menu.



## STEP 3

Turn your hearing aids off and on by placing them into the charger for 5 seconds then taking them back out.

The green LED will illuminate for 6 seconds then the hearing aids are ready to pair to your phone.



## STEP 4

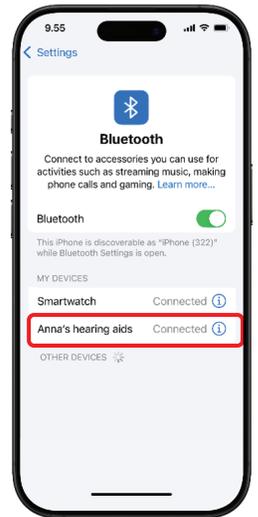
Your hearing aids will appear under **Other Devices**.

Tap the **hearing aid name** to pair it.



## STEP 5

Your hearing aid will now be listed under My Devices and **Connected**. Enjoy!



## OPTIONAL:

Customize the name of the streaming connection

Recommended to easily distinguish the streaming hearing aid connection from the Signia app connections.

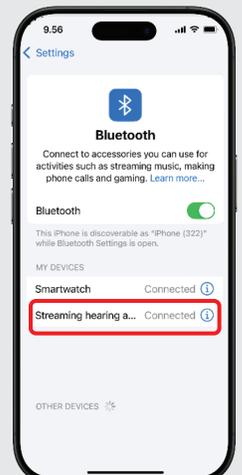
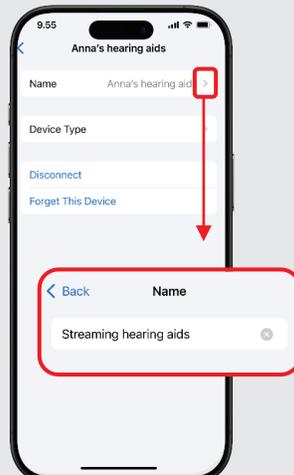
## STEP 1

Tap the ⓘ icon next to the newly paired hearing aid.



## STEP 2

Tap the arrow to the right of the hearing aid name. **Type a new name** for this pairing. Recommend **"Streaming hearing aid"**



# BCT IX Guide: Pairing to Android™ for Streaming

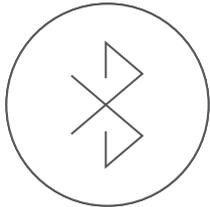
Bluetooth Classic connects your hearing aids for streaming calls and audio. Pairing is performed through your phone's Bluetooth menu.



## STEP 1

Turn your phone's Bluetooth on.

*Note: If your hearing aids are already paired to another device nearby, turn off the Bluetooth on that other device before starting the pairing process*

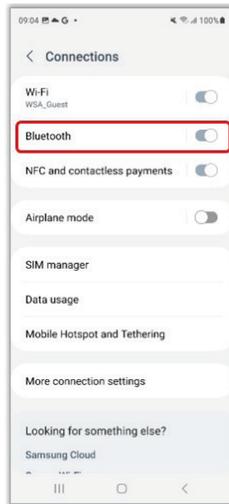


## STEP 2

Open the phone **Settings** menu.

Tap **Connections**.

Tap **Bluetooth** or **Settings** to open the Bluetooth menu.



## STEP 3

Turn your hearing aids off and on by placing them into the charger for 5 seconds then taking them back out.

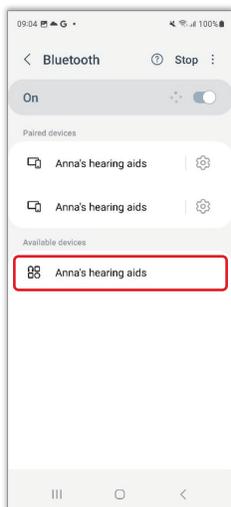
The green LED will illuminate for 6 seconds then the hearing aids are ready to pair to your phone.



## STEP 4

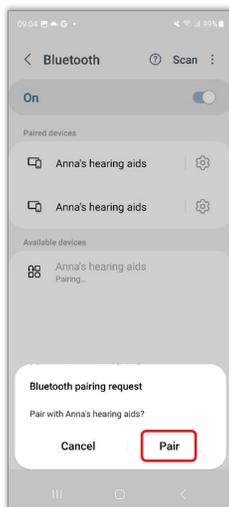
Your hearing aids will appear under **Available Devices**.

Tap the **hearing aid name** to pair it.



## STEP 5

A pairing request will appear. Tap **Pair** to complete the pairing request.



## STEP 6

The hearing aids will appear under **Paired devices** or **Media devices** with a **Connected** status and battery %.

