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| **Premium Hearing aids –** **Plus 5 years all-inclusive Service** | **Basic - 1 Year** | **CAREFREE Care Service - 2 Years** |
| 2 premium hearing aids any style, brand, model and  | Hearing aids & Molds not included | Hearing aids & Moldsnot included |
| Quick SINPre and post fittings | **X** | Quick SINPre and post fittings |
| 24 telecare visits  | **X** | 12 Telecare visits |
| Loaners available when your hearing aid in for repair | Loaner available when aid in for repair, 1 year | Loaners available when your aid in for repair, 2 years |
| Hearing Device Fitting | Hearing Device Fitting | Hearing Device Fitting |
| 45-day Trial | 45-day Trial | 45-day Trial |
| 3-year Repair and Loss & Damage warrantieson hearing device(NO service charges) | 1, 2, or 3-year Repair and Loss & Damage warrantieson hearing device(service charges apply) | 1, 2, or 3-year Repair and Loss & Damage warrantieson hearing device(NO service charges for 2 years) |
| Follow-up appointments – 5 years | Follow-up appointments - 1 year | Follow-up appointments - 2 years |
| Batteries - 5 years | Batteries - 6 months | Batteries - 2 years |
| Routine hearing test, programming | **X** | **X** |
| n/c Telephone support - 5 years | Telephone support - 2 months | n/c Telephone support- 2 years |
| n/c Removal of Wax - 5 years  | n/c Removal of Wax - 6 months  | n/c Removal of Wax - 2 years  |
|  n/c - 3 demos of New Technology  | n/c 1 demo of New Technology  | n/c 2 demos of New Technology  |
| Real ear test box and Probe Mic measures at n/c for 5 years | Real ear test box and Probe Mic measures at n/c for 1 year | Real ear test box and Probe Mic measures at n/c for 2 years |
| Warranty Reminders | **X** | **X** |
| n/c Email correspondence from care provider | **X** | **X** |
| Same day appointments | **X** | **X** |
| **Total $7,000** | **Total $1200** | **Total $1400** |